



TECH NOTE

VICON TECHNICAL SERVICES GROUP

Subject: Daylight Saving Time 2007
Product: All Vicon Products
Number: 1400-0002-00-01
Date: 10/1/07

Dear Valued Customer,

We feel it is extremely important to provide our customers with current information regarding our product enhancements, features and support solutions. This notice has been created to advise you of Daylight Saving Time changes and how it will affect our products. This year, the Daylight Saving change for the United States is on March 11th at 2:00AM and then again on November 4th at 2:00AM. Below is a brief explanation of how our products will respond to this change.

(Please note that if you have already incorporated the required patches in preparation for DST last Spring of 2007, it will not be necessary to make any new updates and you can discard this notice.)

1. All ViconNet systems utilize a Windows operating system.
Information and patches can be found at:
ftp://ftp.vicon-cctv.com/KB/1_VNET/VNET-DST2007/
Review the ReadMe instructions and then download the VNET-DST-2007.zip file.
2. All V1500-CPU systems utilize a Windows operating system.
Information and patches can be found at:
ftp://ftp.vicon-cctv.com/KB/2_V1500/V1500_XPE_SP2_DST_2007/
Review the ReadMe instructions and then download the WindowsXP-KB928388-x86-ENU.exe file.
3. Aurora Cord Digital Recorders and A2K multiplexers units have a built in menu option that allows the Daylight Saving Time to be programmed for any date/time. These units do not use a Windows operating system. Please refer to the relevant product-programming manual for more information. Visit our website at: <http://www.vicon-cctv.com/>, and search the Products area for your model.
4. All legacy DVR products starting with the letters KOL. These products utilized both Windows 98 & Windows 2000, which may or may not support current DST. Regardless, certain versions of the KOL software application supported DST.
More information can be found at ftp://ftp.vicon-cctv.com/KB/1_Kol1/KOL1-DST2007/
5. Vicon GUI computers utilized both Windows 98 & Windows 2000 depending on the vintage of your product. Microsoft no longer supports Windows 98 but does have a patch for Windows 2000 providing you have purchased the extended hot fix program. If not, it will be necessary to adjust the Windows clock manually.
More information can be found at: http://support.microsoft.com/gp/dst_topissues#A5

All other products that do not utilize a Windows operating system: Any products not mentioned above will require the changes to be made manually by the operator since they either do not support DST or are hard coded for specific times of the year. Please refer to the relevant product-programming manual for more information.

All current Vicon manuals can be found at <http://www.vicon-cctv.com/>

All legacy product manuals can be found at: <ftp://ftp.vicon-cctv.com/Manuals/>

On-going updates to this document can be found at: <ftp://ftp.vicon-cctv.com/KB/DST2007/>

For any technical questions, please contact Vicon Technical Support at:

1-800-34-VICON select option 2 or <mailto:technicalsupport@vicon-cctv.com>

The mission of Vicon's Technical Services Team is to provide world class Technical Support to our customers and exceed their expectations. Our customers can expect prompt and professional support with the goal of making them knowledgeable and successful with our product line.

Thank you for your support.

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